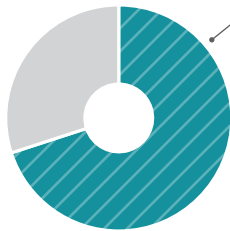
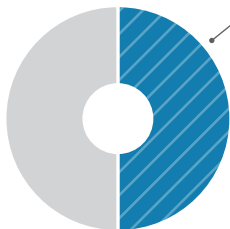


New Survey Shows Most Americans are Worried about Hidden Healthcare Fees and Want Congress to Take Action

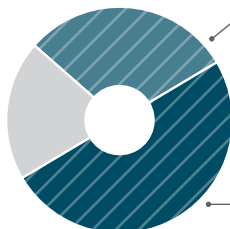
The latest West Health-Gallup Post-Election Healthcare Survey* highlights the need to protect consumers from facility fees—the fees hospitals and health systems add to charges for routine medical services like lab tests of physicals exams provided outpatient clinics and offices they own. These increasingly prevalent and often hidden charges can add hundreds, or even thousands of dollars to medical bills.



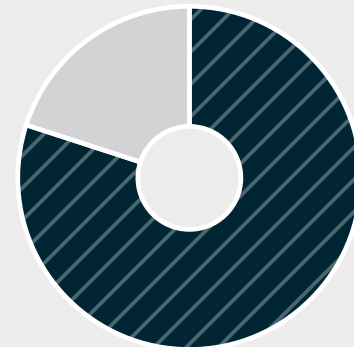
More than 70% agree, including 40% who strongly agree, that hospitals should be required to charge the same price for the same services, regardless of the place or setting where the services are delivered.



More than half (52%) are worried about being charged hidden or undisclosed healthcare fees that they will not be able to pay for the next time they visit a hospital or doctor's office.



Three in 10 (29%) have knowledge of previously receiving a bill for a hospital facility fee either for themselves or a family member, but importantly, 50% don't know if they have received a hospital facility fee bill before—demonstrating that too often the charges fly under the radar.



Given the high and rising cost of hospital care, it's no surprise that taking on facility fees has emerged a key bipartisan priority. **Four out of five (79%) adults support federal legislation to place limits on when and how much hospital systems can charge in facility fees.**

* The West Health-Gallup Post-Election Healthcare Survey was conducted by web November 11-18, 2024, with 3,583 adults aged 18 and older, living in all 50 U.S. states and the District of Columbia as a part of the [Gallup Panel](#). For results based on the full sample, the margin of sampling error at the 95% confidence level is ± 2.1 percentage points for response percentages around 50% and is ± 1.2 percentage points for response percentages around 10% or 90%, design effect included.